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CONFIRMATION NO. 7508

<b>SERIAL NUMBER</b> 09/928,601	<b>FILING OR 371(c) DATE</b> 08/13/2001 <b>RULE</b>	<b>CLASS</b> 345 715	<b>GROUP ART UNIT</b> 2173	<b>ATTORNEY DOCKET NO.</b> SVL920010047US1
<b>APPLICANTS</b> Michael C. Morrison, Ben Lomond, CA; <b>** CONTINUING DATA *****</b> None TH <b>** FOREIGN APPLICATIONS *****</b> None TH <b>IF REQUIRED, FOREIGN FILING LICENSE GRANTED</b> <b>** 09/17/2001</b>				
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions met <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after Allowance Verified and Acknowledged <i>[Signature]</i> Examiner's Signature Initials		<b>STATE OR COUNTRY</b> CA	<b>SHEETS DRAWING</b> 7	<b>TOTAL CLAIMS</b> 39
<b>INDEPENDENT CLAIMS</b> 3				
<b>ADDRESS</b> George H. Gates, Esq. Gates & Cooper LLP Howard Hughes Center 6701 Center Drive West, Suite 1050 Los Angeles, CA90045				
<b>TITLE</b> Method and apparatus for tracking usage of online help systems				
<b>FILING FEE RECEIVED</b> 1052	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees ( Filing ) <input type="checkbox"/> 1.17 Fees ( Processing Ext. of time ) <input type="checkbox"/> 1.18 Fees ( Issue ) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit	